



POLISH CHAMBER OF COMMERCE

CARING FOR BUSINESSMEN IS OUR PRIORITY

Polish Chamber of Commerce (KIG)

- was created on a basis of Chambers of Commerce Act in 1990
- represents over 300 000 entrepreneurs through over 155 business associations
- takes care of business
- conducts a dialogue with the Government
- promotes the principle of "Fair Play"

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History of implementation Services Directive in Poland

- The Act regulating The Service Directive in Poland is valid from 10 April 2010.
- The following solutions were agreed:
 - e-Single Contact Point
 - cooperation with ePUAP
 - certification (electronic signature)
 - HelpDesk

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KIG action to implement the Services Directive



POJEDYNCZY
PUNKT KONTAKTOWY
POINT OF SINGLE CONTACT

ePK - information platform

are published on it:

- opracowania dot. działalności gospodarczej
- descriptions of administrative procedures
- legal advice
- baza teleadresowa urzędów w Polsce
- e-learning training for officials



Help Desk

- acting on behalf of citizens and officials
- creates a knowledge base for subsequent processing

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Training of Administration

Number of participants :

12 500

Two modes of training :

- Stationary - 3 days + 1 (certification)
- E-learning (Further, consolidating knowledge and skills)

Subjects:

- Electronic signature
- Action and implementation of Point of Single Contact

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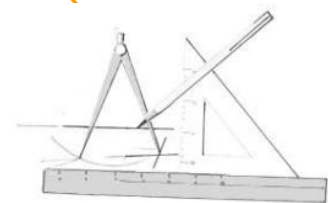
LEM – diffusion innovation in SME's



Virtual Incubator



**A comprehensive
offer for SMEs**



Module of project
managing

Application to the
digitization of business
processes



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Community mechanisms



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LEM – diffusion innovation in SME's. Major modules:

Module for project management



Planning



Cooperation



Communication



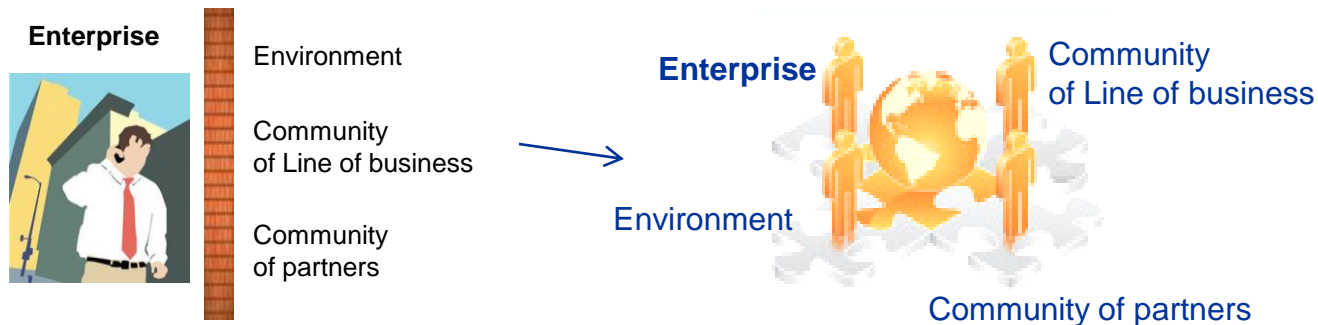
Platform

- Schedules
- Resource management
- Tasks delegating
- Virtual Drive
- Addresses and contacts
- Exchange of information
- Calendar - Organizer

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LEM – diffusion innovation in SME's. Major modules:

Application to the digitization of Business Process

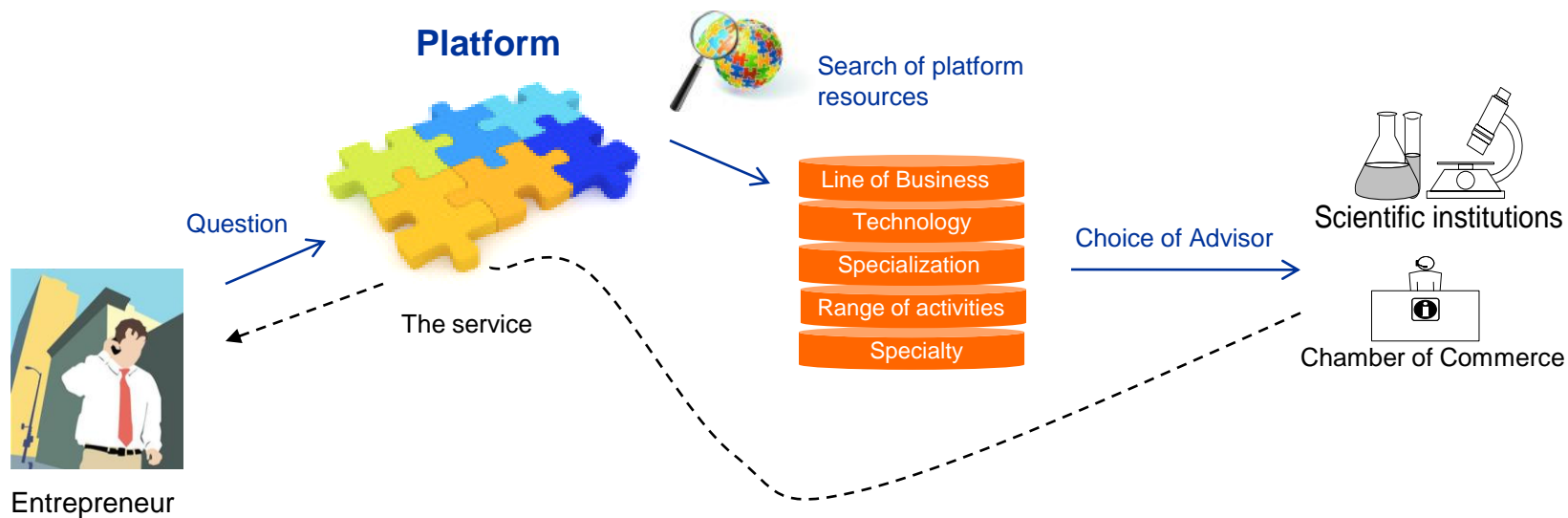


Platform Tools

- Operation of commercial documents (invoices, receipts)
- Reports
- Support Calendar
- Orders
- Service records of employees
- User Management privileges
- Service records of goods and services

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Module of advisory



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LEM – diffusion innovation in SME's. Major modules:

Virtual Incubator

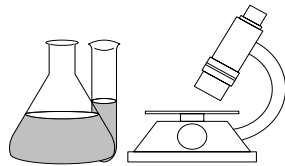
Advantages

- Knowledge
- Professional services
- Research facilities
- Innovative potential
- Access to modern technology
- Archives
- Research Experience
- Specialists
- Experts
- Scientists

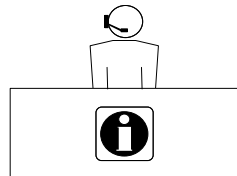
Disadvantages

Limited possibilities to:

- presentation offer
- cooperation with enterprises



Scientific institutions



Chamber of Commerce

Virtual Incubator



Common offer of services



Entrepreneurs

Advantages

- Industry Services
- Knowledge about the needs of entrepreneurs
- Contact with companies
- Regional and nationwide coverage of
- Advisors
- Managers
- Experience in the areas of governance and finance

Disadvantages

- Limited access to technology blocking progress

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